



 **call-aid**
FOR ACT!





call-aid

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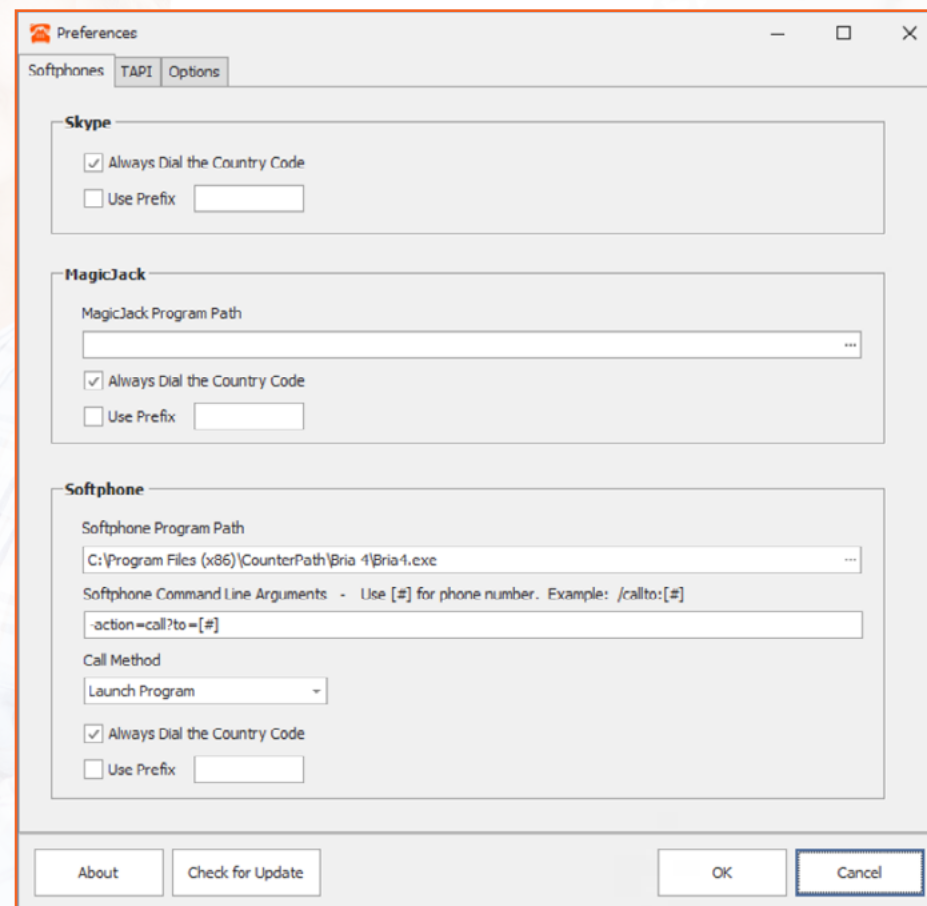
Call-Aid for Act! is a dialer add-on that works with your VOIP softphone, Skype, Magic Jack, and even TAPI devices. **Call-Aid** makes dialing from Act! easy and accurate, while ensuring you and your team always are prompted to record the History of the call, as well as follow-ups, as required.

Call-Aid is licensed per activation and can be downloaded from the following link: [**www.act4work.com/files/CallAid/**](http://www.act4work.com/files/CallAid/)

LEARN MORE




SETUP INSTRUCTIONS


- 1** Please download the **Call-Aid** add-on installer from the link above.
- 2** With Act! closed, run the setup to complete the installation
- 3** Launch Act! and select "Try" when the registration screen pops up
- 4** From within Act!, click **Tools > Call-Aid preferences > Options**
- 5** From the drop down select "softphone"
- 6** Click the "Softphone" tab, and then click the ellipsis at the end of the Program path field to browse to your softphone executable and select. (Skype, Magic Jack, and TAPI users select accordingly)
- 7** Check with your Softphone Vendor to see what their command line is. Bria, for instance, uses a command line arguments should automatically populate once you select your softphone executable. In most cases it will be **"-action=call?to=[#]"**, without the quotes



GENERAL USE

Call-Aid is as simple to use as it is reliable. Simply click the **Call-Aid** icon in front of the phone field you wish to dial, and it launches your softphone and dials the number. When the call is complete, the user simply completes the custom History dialogue box, and the History is recorded for that contact, along with the exact duration of the call.

Toll Free		<input type="text"/>	...
Mobile		708-715-5433	...
Alt		<input type="text"/>	...

 Create History



CALL RESULT

Call Completed

REGARDING

TIMER

00:00:12

DETAILS

Save

Cancel

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